

CUSTOM-MADE





CUSTOM HEADWEAR HOW TO



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1. What does customising a cap mean?

MASTER ITALIA S.p.A., an Italian company, is market leader through the ATLANTIS brand. For over twenty years, Master Italia has been developing its core business and vocation:

caps in all forms and expressions.

Caps are not just simple fashion accessories or banal promotional gifts. Caps mean far more. Caps express a clear corporate identity rather than a mere image or trend.

Customising a cap means making it unique in all ways, from own-brand labels to innovative technology, and from basic fabrics to advanced, high fashion textiles.



2. What is the **minimum quantity** that can be ordered?



AVAILABLE PRICE RANGES:

Made in China:

288 / 432 / 576 / 720 and up for all articles except neck warmers (multiples of 576 pieces).

Made in Europe:

200 / 300 / 400 / 500 and up.

Note:

If complex customisation processes require minimum quantities higher than normal, our sales office will inform you. Master Italia does not produce quantities below 200 pieces per model and colour.

3. Examples of customisation

The possibilities of customisation are INFINITE!

A cap is customised when one or all of its component parts are customer-specified:



EMBROIDERY

Flat, 3D, chain stitch, metal thread embroidery, etc.







Screen printing, flocking, transfers, all-over printing, sublimation etc.



APPLICATIONS

Fabric, eco-leather, metal applications, etc.









LABELS Fabric labels, printed labels, etc.

MICROINJECTION

High frequency, rubber prints, rubber patches, etc.









CLOSURE Plastic, Velcro, metal buckle closures, etc.

ACCESSORIES

Personalised stickers and tags, individual poly bags, etc.





4. Want some ideas?

WHERE CAN I FIND INSPIRATION FOR MY CUSTOMISED CAP?

MASTER ITALIA has created an IDEAS section on the **ATLANTIS-CAPS.COM** website. This contains a gallery of customised caps, beanies and accessories you can look at if you want inspiration for your own special design.



5. Fabrics and Colours

You can choose from various fabrics available in the ATLANTIS collection, such as:

- **COTTONS:** twill, canvas, brushed, Jersey, velvet; available in a range of weights and washes.
- **POLYESTERS:** microfibre, different weights of twill, fleece, acrylic.
- MIXED FABRICS: Melton wool (felt), polyester & cotton.
- **MESH:** soft, rigid, sandwich.
- ECO LEATHER: PU, various types and patterns.
- TECHNICAL / SPECIAL FABRICS: Cork, nylon.
- BEANIE YARNS: wool, acrylic, polyester, fleece, etc.

Fabric availability depends on quantity ordered. You can check the **PANTONE™** codes of colour available in stock from the technical data sheets of the various articles in the **ATLANTIS** collection.



SEARCH FOR COLOURS: Our showroom contains a vast number of fabric samples and expert advisers are on hand to help you identify the right fabric and colour for your own design. If you can't find what you need among our in-house samples, you can search for the fabric with the nearest Pantone[™] colour to that provided by the customer directly on the Local Fabric Market.

Fabric searches cost €50 for minimum quantity orders of 288 pieces.

The identification of a colour from our range of over 100 EU made and readily available yarns is free. Quality is certified for all **ATLANTIS** stock fabrics and standard Pantone[™] colours. In the case of fabrics selected from the Local Fabric Market, complete conformity to the requirements of REACH regulations can only be verified at the search stage.

YOUR OWN FABRICS: On request, customers can supply their own fabrics for use in the creation of customised caps.



6. Logos and Artwork

Our graphic design office will be happy to assist you and suggest different graphic solutions and the most suitable customisation techniques for your logo.

All artwork activities are carried out in close collaboration with our team of experts:







7. ATLANTIS Design Software

Master Italia provides **ATLANTIS DESIGN SOFTWARE** for customers to use. This INNOVATIVE, RAPID and AUTOMATIC on-line software dialogues directly with our PRODUCTION system.

L'ATLANTIS DESIGN SOFTWARE lets you:

- search for articles by shape, fabric or colour;
- select the article most suitable to your needs;
- select whatever optionals you need, such as closures, sandwiches, piping etc;
- choose the colour of your cap and customise it with your own logo;
- order production, view quantity, price and delivery in real time and even download the graphic design created for the product.

This is a **free service** reserved for **ATLANTIS** customers, and is only activated after completion of the **CAP ACADEMY** course.





8. Prototyping services



SAMPLE MADE IN EUROPE

2-5 days from approval of graphic design

SAMPLE MADE IN P.R.C.

2-3 weeks from approval of graphic design

Before ordering:

ORDER ATLANTIS STOCK SAMPLE

As reference for material and shape



You pay only for transport

Free

ORDER CUSTOMISED SAMPLE

You receive the prototype with your logo before confirming the order



Transport included for up to 3 pieces

From € 100 depending on complexity of design

On placement of order:

VERIFICATION OF SAMPLE PHOTOS

Despatch of photos of the prototype



No extra cost

Free

APPROVAL OF PHYSICAL SAMPLE

You receive the prototype with your logo before the start of production



Transport included for up to 3 pieces

€ 80 for orders of fewer than 576 pieces



Requests to modify the prototype may involve added costs and delays in production.

9. Production Times

PRODUCTION IN EUROPE STARTING FROM



PRODUCTION IN P.R.C. STARTING FROM

30-40 days

GREEN LINE (RAPID PRODUCTION)

For URGENT orders, you can use our "Fast Production Line". *Contact us for further details.*

10. Transport

We ship door to door all over Europe (EEC). We offer various solutions for direct deliveries from the Far East.

TRANSPORT TIMES:



BY SEA: 35/45 days depending on the ports of departure and arrival



BY AIR: 3/7 days depending on transit time

SOLUTIONS FROM THE FAR EAST:



11. ATS - Tracking Production and Transport

You can consult the **ATLANTIS** TRACKING SYSTEM to monitor the progress of your orders. A practical animated infographic keeps you up to to date in real time. With the **ATLANTIS** TRACKING SYSTEM, you can monitor a project through all phases of design, production and delivery.



12. Certification and Guarantees

Business ethics, quality, safety and the sustainability of products and processes are essential values for **ATLANTIS**.

Our customised products are CERTIFIED AND GUARANTEED from an ethical viewpoint and in terms of product quality and safety.

OEKO-TEX ® CONFIDENCE IN TEXTILES TANDARD 1000 PG020 126968 0eTI Tested for harmful substances.

PRODUCT QUALITY CERTIFICATION:







13. Prices

HOW MUCH WOULD A CUSTOMISED CAP COST ME? The cost of a customised cap or beanie hat depends on a number of variables:



This is why the final price can only be determined by means of a quote prepared to cover your specific requests.

14. Payments

SAMPLE: payment on delivery of the sample (only for new customers), otherwise payment according to agreed conditions.

• **PRODUCTION:** 30% before the start of production

For new customers and direct deliveries from China: settlement of the remaining 70% of production costs, inclusive of transport costs, before delivery by sea or by air.

For **ATLANTIS** customers: settlement according to agreed conditions.

PERMITTED PAYMENT METHODS:

- For down payments and pre-payments: Bank transfer or credit card
- Settlements: to be agreed





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